

INFORMATION ON THE PROCESSING OF PERSONAL DATA

Edison Regea S.r.l. (“Edison Regea”, the “Company” or the “Data Controller”), a company controlled by Edison S.p.A., in its capacity as Data Controller, informs you—pursuant to Article 13 of the European General Data Protection Regulation No. 2016/679 (“Regulation” or “GDPR”)—that the personal data provided by the individuals mentioned below are processed in accordance with this notice, in compliance with the Regulation and solely for the purposes outlined herein.

This privacy notice applies to users of the Edison Regea website who, while browsing the site, submit accessibility reports via the email address edisonregeaaccessibility@edison.it, in order to be contacted through their chosen channels and receive support (hereinafter collectively referred to as “Data Subjects” or individually as “Data Subject”).

1. Types and Sources of Data Processed

The categories of personal data (hereinafter collectively “Data”) subject to processing include:

- a) **Common personal data**, including personal details and contact information (e.g., phone number, landline or mobile, and email address);
- b) **Special categories of personal data**, including health-related data.

These Data are collected directly from the Data Subject when submitting an accessibility report and requesting support.

2. Purposes and Legal Bases for Processing

The Data collected will be processed for the following purposes:

I. Processing purposes based on legal obligations:

- To respond to your specific request for contact and provide support;
- To fulfill legal obligations imposed on the Data Controller by laws, regulations, EU legislation, or by provisions/requests from authorized authorities or supervisory bodies;
- To perform any other activity necessary to comply with sector-specific legislation, including EU regulations and national laws.

II. Processing purposes based on the Data Controller's legitimate interest:

- To allow the defense of rights in legal, administrative, or out-of-court proceedings, and in disputes arising from contact activities related to the support request.

3. Processing Methods

- Your Data will be processed both electronically and on paper, using methods that ensure security, confidentiality, integrity, and availability, through appropriate security measures as required by the Regulation.

4. Data Retention Period

The Data will be retained for:

- The period necessary to provide the requested support, and in any case no longer than **5 years** from your report;
- The time strictly necessary to protect legal rights, particularly for the duration of legal disputes, until the expiration of deadlines for legal action and appeals;
- The time strictly necessary to comply with legal obligations imposed on Edison Regea and/or requests received from authorized authorities.

5. Categories of Data Recipients and Transfers Outside the EU

Your Data may be accessed, within the limitations described above, by individuals authorized and properly instructed by the Data Controller. In addition, it may be shared with:

- Subsidiaries, parent companies, or affiliates of the Data Controller;
- Entities acquiring the business or business units;
- Companies resulting from mergers, demergers, or other corporate transformations;
- External service providers (acting as Data Processors, where applicable), including providers of technical/technological services and services related to website management/maintenance and web services;
- Public Security Authorities and the Judiciary, as independent data controllers.

All Data will be processed and stored within the European Union (EU) and the European Economic Area (EEA). If it becomes necessary to transfer Data to countries outside the EU/EEA, such transfers will be made in accordance with Chapter V of the GDPR.

6. Data Disclosure

Your Data will **not** be disclosed or published on the Company's website or shared outside the corporate perimeter without your specific prior consent, unless required by law.

7. Data Protection Officer (DPO)

The Data Protection Officer (DPO), as required by the Regulation, acts as the point of contact for the Edison Group companies subject to control or coordination by Edison S.p.A. Contact details for the DPO are provided below.

8. Exercising Your Rights

Pursuant to Articles 15 to 22 of the GDPR, you have the right to request from the Data Controller:

- Access to your Data;
- Rectification, integration, or deletion of your Data (so-called "right to be forgotten");
- Restriction of processing;
- Objection to the processing of your personal data.

You may exercise your rights by contacting the Data Protection Officer (DPO) via email at privacy@edison.it, or by sending a registered letter to: **EDISON S.p.A., Foro Buonaparte 31 – 20121 Milan, Italy**.

In addition, if you believe that your rights under Regulation (EU) 2016/679 have been violated, you have the right to file a complaint with the **Italian Data Protection Authority**, following the instructions available at www.garanteprivacy.it, and to pursue legal action if necessary.